

California Public Utilities Commission
Consumer Service and Information Division

Energy Industry
Consumer Contacts - Total Presented by Company and Category
October 2015

Consumer contacts to CAB customarily concern individual Utility Companies. The following table reports the contacts received by CAB regarding individual Companies in the Energy Industry during the month of **October 2015**, broken down by the type of the contact (i.e. Category).

Table 1 - Energy Industry Contacts: The companies listed in the table are organized in alphabetical order. Companies' names in this list may not reflect the company name under which services are marketed to the consumer.

Utility Code	Utility Name	Billing			Not Regulated - No Jurisdiction			Policy & Practices			Public Purpose Programs			Rates			Service			Unknown/ Pending Assignment			Grand Total
		Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	
ELC917, ESP1092	Commerce Energy, Inc.	-	-	-	1	-	1	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	2
ELC913	Golden State Water Company	1	1	2	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2
ELC39, GAS39, MUL39, STM39	Pacific Gas & Electric Company	99	40	139	22	3	25	15	18	33	5	2	7	4	20	24	41	18	59	1	1	2	289
ELC902, GAS902, MUL902, STM902	San Diego Gas & Electric Company	12	13	25	-	2	2	1	3	4	1	-	1	2	4	6	1	1	2	-	-	-	40
ELC338, GAS338, MUL338	Southern California Edison Company	154	74	228	11	3	14	5	3	8	14	16	30	7	8	15	55	22	77	1	2	3	375
GAS904	Southern California Gas Company	36	14	50	7	4	11	4	6	10	1	-	1	-	-	-	45	33	78	-	1	1	151
GAS905	Southwest Gas Corporation	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	2	-	2	-	-	-	3
Total		302	142	444	41	13	54	25	31	56	21	18	39	13	32	45	144	74	218	2	4	6	862